



## PACIFIC DENTAL SERVICE & CAVIRIN

Pacific Dental Service (PDS) is one of the country's leading dental support organizations, providing supported autonomy to more than 630 dental practices. The company's Private Practice+® model enables dentists to concentrate on clinical excellence and the highest levels of cost-effective comprehensive patient care. PDS has been working with Cavirin for over a year, first with ARAP, and more recently, with Cavirin's CyberPosture Intelligence Platform. As a support services provider in the healthcare space, PDS is subject to HIPAA and other regulations.

## A DYNAMIC ORGANIZATION

PDS' IT team has upwards of 3,500 servers and 13,500 endpoints under their control, spanning traditional data centers, AWS, and including national and regional support centers and dental offices. Over time, the company expects to migrate additional applications to AWS. With a network of supported dental practices, the overall environment is very dynamic and the ability to maintain compliance across this diverse environment is critical. Beyond HIPAA, the ability to map the NIST CSF into HITRUST is central to PDS' hybrid cloud security posture.

## AUTOMATED TROUBLE TICKETING

A differentiator of the Cavirin platform is a wizard-based approach to third-party integrations, shortening the time and effort required to connect to existing systems. In the case of PDS, the desired third-party integration was Atlassian's Jira, which is used for release, change management and bug tracking. The Cavirin platform easily integrated with Jira in a matter of minutes. PDS now

has the ability to select the types of alerts (i.e., policy framework, severity, location) to be sent automatically as a Jira ticket for immediate operations attention.

## IN SUMMARY

By implementing the Cavirin Platform, Pacific Dental Services is able to take a leadership role in ensuring best practices are automatically applied across their diverse environment. They now have the ability to monitor the CyberPosture and compliance of their entire environment from a single view. This helps them to understand if they are compliant, and they see this capability in building a sustainable competitive advantage.

**Cavirin offers the only solution for compliance reporting on a variety of security standards. Most other vendors offer vulnerability and patch management and compliance to a single standard such as PCI or SANS 20.**

**Nemi George**  
Sr Director Info Security & IT Governance  
Pacific Dental Services

Cavirin is the only organization that delivers cyberposture intelligence for the hybrid cloud by providing real-time risk & cybersecurity posture management, continuous compliance, further integrating security into DevOps. For more information, visit [www.cavirin.com](http://www.cavirin.com) or follow us at [www.twitter.com/cavirin](https://www.twitter.com/cavirin).